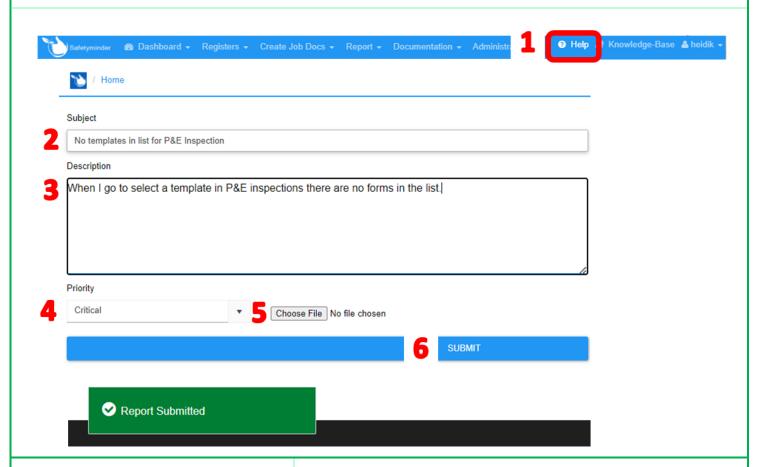


Help – Report Issue & Suggest Software Improvements

At any stage you can create support issues to make change requests for the Safetyminder software or report issues you may be having.

- 1. On the left side of the blue menu bar click ?Help, this will open a new page to lodge your request or issue.
- 2. Type a brief description in the Subject box.
- 3. Type the details of what the suggestion or issue is in the Description box.
- 4. Select a Priority from the list.
- 5. Click Choose File to upload any supporting documents or screen shots.
- 6. Click SUBMIT.



After clicking SUBMIT a notification will appear at the bottom of your screen and a new blank form will come up.

An email will be sent to our support team will all the details including your database name and an issue is raised in our support tracker.





The actual sender of this message is different than the normal sender. Click here to learn more.

Subject: No templates in list for P&E Inspection

Description: When I go to select a template in P&E inspections there are no forms in the list. Priority:Critical

Domain:SMDemo Bug Id:10347



← Reply