About Menu & Create Support Issues

From the main menu select About:

1. Click to check for software updates.

2. Report any issue or make a suggestions for improving Safetyminder – see below.

3. Takes you to the Safetyminder Knowledge Base and all it's help files.

4. Terms and Conditions of use.

About

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1 ↻ Check for Latest Version (1.5.71)

2 ⚠ Report an Issue

3 ▯ Knowledge Base

4 ▯ Terms and Conditions

If you have a suggestion for improving Safetyminder or wish to report an issue you may be having complete as follows:

a. Type in a brief description into the Subject field.

b. Enter a detail description of what the suggestion or issue is.

c. Select a Priority from the list.

d. You can upload files by clicking on Choose file e.g. if you wish to add screen shots etc.

e. Click [✓] to submit the item, which will return you to the About Menu.

Our team will receive an email and an issue will be raised in our support tracker.

Report an Issue

a Subject
Email changes to admin

b Description
When user makes changes to their profile,notify admin

c Priority
Critical

d Choose file No file chosen

e ✓